

MIDDLEBURY FENCE

RESIDENTIAL & COMMERCIAL

1341 Ethan Allen HWY
New Haven, VT 05472

Tel: (802) 388-2225
Fax: (802) 388-3336

GATE OPERATOR SERVICE CALL AGREEMENT

Middlebury Fence offers 72 hour (max) response time from your call to our arrival. Normal service calls are performed between the working hours of 7:00am to 6:00pm Monday through Friday.

Service calls are billed at \$95.00 per hour plus materials

Emergency service calls (afterhours, weekends, & holidays) are Billed at \$175.00 per hour plus materials

Minimum Charge of \$250.00

A preventative maintenance check can be added to you service call for an **additional \$100.00**. Services include the following:

- Check for UL325 compliance
- Inspect hardware for secure mounting
- Check alignment of gate/arms
- Clean control boxes of insect/rodent debris
- Grease and/or lubricate internal moving parts
- Check hydraulic oil level & add if needed
- Check and adjust limit switches
- Check gate for excessive limit or wear
- Check electrical connections
- Check overall operation of operator
- Grease bearings, hinges, and wheels
- Lubricate and adjust chain tension
- Check gear reduction box oil level
- Check systems control and operator
- Check and adjust drive belt chain
- Set timing for proper operation (if applicable)
- Check and adjust clutch
- Check alignment of photo-eyes and wipe clean surfaces/reflectors

Middlebury Fence will exercise its best efforts in performing services to the customers satisfaction. Middlebury Fence does not assume responsibility for delays or failure in furnishing parts, strikes, failure of transportation, discontinued parts, causes beyond Middlebury Fence's control, injury or damage to persons or property, any other equipment on the premises or for any consequential damages whatsoever. Vandalism, random acts of nature such as lightening strikes, rock slides, and other damages out of Middlebury Fence's control are not covered within the above listed preventative maintenance services.

By signing below, I authorize Middlebury Fence to send a technician to diagnose and make necessary repairs to make my gate operator system operational. I understand the costs associated with my service call, including the event that my system is unrepairable, and that payment in full is required upon completion of service.

Cancellation of service call must be made before technician is dispatched. If service call is not cancelled, customer is still responsible for payment in full.

CUSTOMER NAME: _____

CONTACT: _____

SITE ADDRESS: _____

EMAIL: _____

@ _____

BILLING ADDRESS: _____

Signature of acceptance: _____

Date: _____